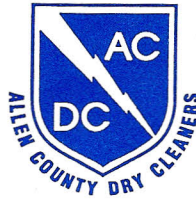


ALLEN COUNTY DRY CLEANERS

6326 COVINGTON ROAD
FORT WAYNE, INDIANA 46804



TIME CORNERS · 432-7358

GEORGETOWN SHOPPES · 485-2739

CLINTON CORNERS · 482-4011

Date: March 1, 1996

O₃ Solutions
Mr. Kevin Clute
2435 W. Dupont Rd.
Ft. Wayne, IN. 46818

Dear Kevin:

I am writing this letter to thank you and your company for bring the idea to utilize ozone in my washing process. I must admit at first I was skeptical about the savings that you were telling me were possible if we used ozone as part of our washing process. I am pleased to inform you that your washing system has performed up to and beyond our expectations.

Part of our business is in the fire restoration and water damage industry where we see literally tons of smoke and mildew smelling garments a year. Before we installed your system alot of these clothes had to be washed more than once to remove odor even with our Val-Odor product. Since your system has been installed I am happy to say we have not re-washed one load due to this problem, also we have noticed that it removes body oil odor which is important to our regular customers. **ODOR FREE!**

We have been seeing chemical savings at a minimum of 50% and our quality is great! The ozone has taken the place of any chlorine bleach that we have used in the past and the clothes come out bright, this chemical has been hard on cottons and burns polyester, we are glad it is not a part of the wash formula any longer.

We at Allen County Drycleaners would like to thank you again and if there are any questions that someone has pertaining to your ozone washing system please encourage them to call me.

A handwritten signature in blue ink that reads "James W. Joseph". The signature is written in a cursive, flowing style.

James W. Joseph
Owner